

**Segment** : Ecommerce - Payment Gateway  
**Solution** : Smart VPN  
**Highlight** : Managed Dual Hub connectivity Solution

## OVERVIEW

The customer is a Mumbai-based payment solutions gateway backed by South Asia's No. 1 eCommerce service provider. More than 85% of India's web merchants across industry verticals use the agency's solutions.

## CHALLENGE

The customer needed any-to-any connectivity across three locations on a secured private network. They were looking for a managed solution and a robust network to ensure that the applications work seamlessly. They were looking for Class of Service in voice, video and data, as well as seamless video conferencing between all locations. They also required the addition of spokes with connectivity requirements.

The customer also required a cost-effective and flexible solution to offer uninterrupted services between spokes. The solution had to be scalable in accordance with the business requirements. Frequent addition of new locations, as well as upgrading of bandwidth, would be required.

## SOLUTION

TTBS offered L3 MPLS in any-to-any network topology. They also provided Static Routing Protocol between CE and PE. COS offered Platinum based on the internal requirement.

## BUSINESS BENEFITS

- Single provider for network services with DC and DR connectivity
- Completely secured network
- Traffic engineering in solution backbone helped the customer to prioritise traffic
- In-house NMS to monitor network and SLA parameters

